



**Garden
Spot of
Colorado**

2024 Utility Rate Adjustment

Adjusted Water and Wastewater Rates

The Town of Berthoud takes pride in the fact that it has avoided increases to its water and wastewater utility fees for five years. However, the results of the recent Water and Wastewater Masterplan found that our current rate will fail to keep up with inflation and will not fund needed infrastructure maintenance in the future.

A 9% rate adjustment ensures ongoing support for high quality water production, provides reliable storm water and wastewater management, ensures sustainable Town infrastructure, and keeps up with ever-changing regulatory requirements. The increase to an average Water & Wastewater bill will amount to approximately \$7.40* per month and will appear on February's utility bills.

What Will This Money Be Used For?

These additional fees will go towards market-driven inflationary expenses such as transportation costs, fuel, chemicals, upgrades to equipment, parts and maintenance, as well as construction costs associated with rehabilitating and improving aging infrastructure. It also allows us to continue meeting and exceeding newly adopted clean-water regulations as set by the Colorado Department of Public Health & Environment.

How We Compare

We understand that everyone is feeling the pinch of increased costs in almost every area of their lives. Still, even with the proposed increase, Berthoud's water rates will be below the average of our neighbors in Larimer and Weld Counties. In addition, as we move forward, we are aggressively looking at ways to cut costs to help reduce possible increases in the future.

*Figure based on winter usage for a typical single-family residence. Summer figures may increase depending on individual outdoor irrigation.

If you have any questions about the rate increase, please contact Berthoud Utility Billing at (970) 532-2643 or Billing@Berthoud.org.

Convenient Ways to Recieve and Pay Your Bill

RECEIVE YOUR BILL:

- 💧 By Mail - You are automatically signed up when you open an account.
- 💧 By E-Mail - Sign up at Xpress Bill Pay to receive a copy of your bill by e-mail.

PAY YOUR BILL:

- 💧 By Mail - Remit to: Town Of Berthoud
807 Mountain Ave
Berthoud, CO 80513
- 💧 By Phone - Call 970-532-2643
- 💧 Xpress Bill Pay - This is a simple, secure, eco-friendly way to pay utility bills online, plus it's quicker than writing and mailing paper checks.
- 💧 Drop Off - In Town Hall or use the convenient 24/7 drop box located outside.
- 💧 Electronic Funds Transfer - Set up automatic, recurring monthly payments directly from your bank account or a credit card/ debit card.

Visit Berthoud.org/UtilityBilling for more information.

Save Water and Money With Lawn Replacement

The Lawn Replacement program from Resource Central offers a mix-and-match solution for upgrading to a more waterwise yard. They will help you save water and money, reduce lawn maintenance, and create a colorful backyard habitat. Just agree to remove at least 200 square feet of lawn and submit a short application online. The Town of Berthoud offers discounts of up to \$1,000 to be used toward lawn removal and waterwise garden kits. Visit ResourceCentral.org for more information on discounts for Lawn Replacement and other water-saving services.

Do you need help paying your utility bill?

We understand that financial hardships can happen to anyone. For this reason, the Town of Berthoud has contracted with House of Neighborly Service to create a Utility Assistance Program. This program provides emergency financial assistance for utility bills and other essentials. Contact 970-532-0161 or www.HONService.org for more information.

